

Autocare Technician (L2) Apprenticeship Standard

Level: 2

Type: Part Time, Apprenticeship

Start Date: Various - Various

Course Code: CM4ASMVAT

Typical Duration: 30 Month(s)

Need to speak to us about a course?

01223 428820

training@camre.ac.uk

Register Interest: www.camre.ac.uk/contact/register-your-interest/

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About the course

About the programme:

Autocare technicians work in the automotive industry. Workplaces include autocare or fast-fit centres, which may be part of a national chain or operated by a regional or local independent group or owner. Autocare technicians are able to work as part of a team but also independently. They have strong problem-solving skills and contribute to their centre's commercial operations, impact on the business and maintenance of a high standard of service. The broad purpose of the Autocare Technician occupation requires a unique combination of technical, retail and customer service skills.

About the course:

Autocare technicians carry out inspections of cars, car-derived vans and light goods vehicles, including electric or hydrogen-powered vehicles, for basic routine maintenance. They carry out a range of services and repairs, including inspecting, removing and replacing components on various vehicle systems. They are responsible for contributing to the maintenance of stock levels and replenishment activities when stock deliveries are received. They use a range of specialist tools, measuring instruments and diagnostic equipment. Autocare technicians develop strong communication skills and use these with internal and external colleagues and customers. Activities include identifying customer and vehicle needs, presenting solutions, completing payment transactions, handling customer disappointment and resolving low-level customer complaints.

An Autocare Technician must comply with environmental and health and safety regulations and procedures and use the appropriate personal protective equipment. They take responsibility for their own work and the quality of workmanship. They must also organise their work, meet deadlines and schedule tasks appropriately.

Progression and career opportunities

On successful completion of the apprenticeship, apprentices may progress into employment as an Autocare Technician and develop their career within the automotive industry. Further progression may include increased responsibility within the workplace or additional specialist training and qualifications in areas such as vehicle maintenance, diagnostics, and electric and hybrid vehicles.

Entry requirements

This Level 2 Apprenticeship Standard is for people who wish to start a career in Auto Care

To enrol onto an Apprenticeship, you must be employed over 30 hours per week in a suitable establishment, please contact us should you need help in finding suitable employment.
Apprentices are paid a wage by the employer.Your employer is required to give you a contract of employment, which will include holiday entitlement and all other benefits. Your job role should provide you with the opportunities to develop the Standard's skills, knowledge, and behaviours.
Entry onto the L2 Apprenticeship Standard requires 2 x D Grades/2 x Grade 3 or above in Maths and English.

All applicants will be interviewed and complete an initial assessment for maths and English, and the knowledge, skills and behaviours needed to become a professional Autocare Technician. The offer of a place on the course is subject to the outcomes of initial assessment, which will be taken at the College as part of the admissions process.

Assessment

End point assessment

There are three stages of assessment:

1. On-programme stage – Formal observations and knowledge tests
2. Gateway stage - successful completion of the Standards knowledge, skills and behaviours, Apprentices must have successfully achieved a Level 3 qualification for F-Gas handling for air-conditioning in motor vehicles, in accordance with (EU) 517/2014 regulations or an equivalent recognised qualification, and a Level 2 qualification for the safe isolation of electric and hybrid vehicles.GCSEs and off the job training hours.
3. End-point assessment (graded). Practical observation with questions, and an interview underpinned by a portfolio of evidence, completed by an external examiner.

This qualification is delivered in college and your workplace. This will develop the skills set, knowledge-based elements of the Apprenticeship, Values and Behaviours for the standard and the required off-the-job training.

GCSEs are delivered and assessed in a variety of ways at college, with flexibility, relating to your employer and the service industry sector.

Disclaimer

Whilst every effort is made to ensure the information is correct, some details may be subject to change. Cambridge Regional College reserves the right to make amendments to the courses, dates, fees or other details, and to make cancellations or changes if numbers are insufficient.